

HYSPECS JOB DESCRIPTION

POSITION: Service Technician

REPORTING TO: Service Manager

POSTION OVERVIEW:

Participate in all aspects of the workshop within an inclusive team environment. Using your skills, abilities and teamwork to help ensure all customers get the best service and support possible. Your participation will help ensure the standards and profitability of the company is maintained and improved.

RESPONSIBLE FOR:

- Complete all machining and service work as requested, working as efficiently as possible while maintaining a high level of quality.
- Hydraulic pipe work including cutting, threading, bending and installing
- Travel out of town as required to complete work that may include erecting machinery and equipment on site.
- Fault diagnoses, repairs and maintenance of machines, mechanical parts and fluid power equipment.
- Complete all relevant documentation for work conducted.
- Contact customers as required to provide progress updates, and to help maintain good relations.
- Complete relevant training as appropriate to maintain and build your own skill set.
- Assist with day to day inquiries coming into the department if appropriate.
- Quote jobs, as required, in conjunction with other team members (or directly if appropriate), while maintaining or improving profitability.
- Complete other duties as required to help ensure the branch runs smoothly at all times.
- Assist senior management as required.

SKILLS REQUIRED:

- Strong fitter/turner trade skills
- Good fault finding skills in a wide variety of applications
- Good knowledge of a wide range of hydraulic product
- Ability to test and diagnose a wide range of hydraulic components and system
- Ability to repair a wide range of hydraulic components to a high level of quality
- Great communication – both written and verbal
- Good time management
- The ability to follow company procedures and processes

PERSONAL ATTRIBUTES:

- Great Interpersonal skills for working in an inclusive team environment
- The ability to work within a team and also independently
- The discipline to always follow up
- A good listening ability
- A 'can do' attitude



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